PCard Travel Transaction Workflow



Workflow Theory

- Automated process to reduce effort required to reconcile travel transactions
 - More efficient for Departments
 - Reports transactions that have not been reconciled and associated with a DPI/DPEZ
 - Internal Control process
 - Enhances documentation on file for audit
 - More efficient for PCard Department
 - Prior to Workflow, Cardholder statements could not be approved until travel occurred



Banner View – FZADPEZ

Unassociated = An "S" document transaction still in the payment category dropdown list as a selection choice when creating a DPEZ

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				Find								
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— т	ravel Detai	ls		Cardholder Name	Vendor Name	Debit/Credit	Amount	Pcard Trans Date	Bank Post Date	Pcard Invoice #	Reference #	
-				Chavez Ann Rita	Southwestair	+	36	10-MAR-12	12-MAR-12	S1297081	24036212070624071933403	
Detail	Payment	Trans	****	Pascetti Paula	Sheraton Albuquerque	+	274.59	09-MAR-12	12-MAR-12	S1297083	24330662071900016890728	
Saatt	Cotorowr*	Data	Evolution	Archuleta T Marvin	Southwestair	+	479	09-MAR-12	12-MAR-12	S1297089	24036212070624071086772	
Jeq#	Calegory		Explanation	Henley Vincent Gene	Sierra Vista Hotels LLC	+	410.4	09-MAR-12	12-MAR-12	S1297108	24610432071004055171204	
	Prepaid Pcard Travel	2/20/2012	S1289055	Armijo-Harrison L Veronica	Southwestair	+	437.6	09-MAR-12	12-MAR-12	S1297132	24036212070624070435822	
				Garcia Nichole Christen	Monterey Plaza Hotel Ltd	+	255.24	24-FEB-12	29-FEB-12	S1290713	24610432059072004216079	
				Sanchez Tomas Eric	Southwestair	+	297.6	08-MAR-12	12-MAR-12	S1297157	24036212069624067597793	
				Sanchez Tomas Eric	Southwestair	+	297.6	08-MAR-12	12-MAR-12	S1297158	24036212069624067580567	
				Sanchez Tomas Eric	Southwestair	+	297.6	08-MAR-12	12-MAR-12	S1297159	24036212069624067580542	
				Sanchez Tomas Eric	Southwestair	+	297.6	08-MAR-12	12-MAR-12	S1297160	24036212069624067580559	
				Broussard D Duane	Vanguard Car Rental	+	85.93	10-MAR-12	12-MAR-12	S1294364	24164072071060213669681	
3	Out-of-pocket	U2/01/2012	Dr. Mikulis paid for R	Romero L Sergio	Southwestair	+	171.4	09-MAR-12	12-MAR-12	S1297164	24036212070624070020764	
			anifam firm Tamata t	Cosper James Daniel	Southwestair	+	168.6	08-MAR-12	12-MAR-12	S1297167	24036212069624068277833	
				Pascetti Paula	FH ABQ LLC	+	274.59	05-MAR-12	07-MAR-12	S1291400	24330662066900016482770	
				Pascetti Paula	US Airways	+	490.2	05-MAR-12	07-MAR-12	S1291401	24792622066642000590938	
				Pascetti Paula	Southwest Airlines	+	851.2	05-MAR-12	07-MAR-12	S1291402	24036212066624058340578	
				Garcia M George	Transaction	+	33.9	06-MAR-12	07-MAR-12	S1294382	24332392067016761406095	
				Garcia M George	Transaction	+	33.9	06-MAR-12	07-MAR-12	S1294383	24332392067016711408118	<u></u>
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WorkFlow Email

- Travel transactions that have not been reconciled will trigger workflow 30 days after the transaction post date by generating an email notification to the Cardholder
- Email will include a link to WorkFlow





MyUNM Menu Access





Unresolved PCard Transactions Listed

Home Workflow Status Search

User Profile Change Password

😵 Worklist				🖺 Logoff 🔋 H	Help
Organization	Workflow \vee	Activity	Priority	Created	
UNM	Sedillo E Peggy Delta Air \$657.9 Post Dt 21-MAY-10 Performing	PCardholder Form	Normal	08-Jun-2010 12:24:06 AM	્
UNM	Sedillo E Peggy Drury Inns \$268.41 Post Dt 21-MAY-10 Ready	PCardholder Form	Normal	08-Jun-2010 12:33:26 AM	्
UNM	Sedillo E Peggy Hilton Hotels Adv Dep \$906 Post Dt 21-MAY-10 Ready	PCardholder Form	Normal	08-Jun-2010 12:34:18 AM	9
UNM	Sedillo E Peggy Hotel Encanto \$182.66 Post Dt 21-MAY-10 Ready	PCardholder Form	Normal	08-Jun-2010 12:19:50 AM	9
UNM	Sedillo E Peggy Southwestair \$11 Post Dt 21-MAY-10 Ready	PCardholder Form	Normal	08-Jun-2010 12:26:18 AM	
UNM	Sedillo E Peggy Southwestair \$306.9 Post Dt 21-MAY-10 Ready	PCardholder Form	Normal	08-Jun-2010 12:12:59 AM	
UNM	Sedillo E Peggy Southwestair \$477.3 Post Dt 21-MAY-10 Ready	PCardholder Form	Normal	08-Jun-2010 12:36:29 AM	्
UNM	Sedillo E Peggy Usairways \$242.3 Post Dt 21-MAY-10 Ready	PCardholder Form	Normal	08-Jun-2010 12:14:46 AM	9
UNM	Sedillo M Pamela Southwestair \$137.9 Post Dt 25-JAN-10 S0889817 Ready	PCardholder Form	Normal	08-Jun-2010 12:29:01 AM	्
UNM	Sedillo M Pamela Southwestair \$205.4 Post Dt 15-MAR-10 S0914967 Ready	PCardholder Form	Normal	08-Jun-2010 12:16:04 AM	्

Show Reserved Items

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PCard / DPEZ Transaction Reconciliation



Option I

- Department does not have to research document numbers. Most efficient.
- Validated nightly with automated process. Most efficient.
- Will come back to Cardholder if validation fails.
- "Best Practice" for DPEZ and PCard transactions.

Option I: The department must process a DPEZ travel reimbursement for the traveler after returning from travel within the number of business days as outlined in UBP 4030. When completing the DPEZ travel reimbursement, the PCard travel charge must be selected from the Payment Category* drop down list of available transactions within the Travel/Honorarium Details section of the DPEZ travel reimbursement. Do not manually enter a travel charge that was paid using PCard in this section of the DPEZ.

If the DPEZ is not processed within 7 days of this notice, you will continue to receive notices every 7 days until it has been properly selected and reconciled on a DPEZ travel reimbursement. The unreconciled PCard charge will also be recorded on a management aging report. Using the PCard for Travel

http://www.unm.edu/~purch/pcardtravel/index.html



Option I

Vendor: United Original Transaction Amount: \$1703.98 Bank Post Date: 2014-05-01 00:00:00 PCard Invoice#: S1708311 Please select from the options below: • Option I) DPEZ will be completed within 7 days Option II: DPEZ has already been processed Option III: Travel has not yet occurred Option IV: This charge was not for travel Option V: No other items will be reimbursed for this traveler Complete Save & Close Cancel



Option II – Oops, I forgot!

- Department must identify DZ document where transaction should have been reported.
- Financial Services office must review original PCard transaction and DZ indicated to confirm related items.
- System "inserts" records in DZ Banner Record.
- Can be used to "submit" Zero \$ DPI to Financial Services offices instead of routing via campus mail

Option II: DPEZ travel reimbursement has already been processed. This transaction was not properly selected from the Payment Category drop down list of available transactions with the Travel/Honorarium Details section of the DPEZ travel reimbursement or was manually entered in error.



Option II – Oops, I forgot!

	Vendor:	United
	Original Transaction Amount:	: \$1703.98
	Bank Post Date:	2014-05-01 00:00:00
	PCard Invoice#:	S1708311
	Please select from the opt	ions below:
	Option I: DPEZ will be co	mpleted within 7 days
	Option II: DPEZ has alread	ady been processed
	Option III: Travel has no	t yet occurred
	Option IV: This charge w	as not for travel
	Option V: No other items	will be reimbursed for this traveler
	Business purpose:	
	Attach file before	Complete Save & Classe Cancel
	selecting Complete	complete Save & close Calcer
Attac	hments	
		Attach File



Vendor:	American Ai	
Original Transaction Am	unt: \$314	
Bank Post Date:	2014-07-18 00:00:00	
PCard Invoice#:	51745538	
Please select from the	ptions below:	
Option I: DPEZ will	completed within 7 days	
Option II: DPEZ has	already been processed	
Option III: Travel h	; not yet occurred	
Option IV: This char	e was not for travel	
Option V: No other in	ms will be reimbursed for this traveler	
Type of traveler		
OStudent		
O Guest Speaker		
Other		
Obtilei		
Business purpose:		
	Complete Save & Close Cancel	
	Attach File	



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File to attach:				Browse
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J TShoe	CGA Workflow Test DP	8/7/2014 1:41 PM	Adobe Acrol	
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Attach File

File to attach:	O:IDATA\CONT\COMMON\TShoe\820Testing\Workflow\CGAW_Browse
Name:	
Comments:	* *
	Attach Cancel



Option III – The Snooze Button

- Defer process as travel occurs in the future.
- Workflow will generate again ten days AFTER travel date indicated by Cardholder.
- Transaction will not appear in WorkFlow again if the transaction is selected on a DPEZ as Prepaid PCard Travel
- Transaction will continue to appear in WorkFlow if no action is taken.

Option III: Travel has not yet occurred and is not complete or funds will be used as a credit towards future travel. The department will process a DPEZ for the traveler after returning from travel within the number of business days as outlined in UBP 4030.



Option III – The Snooze Button

Vendor:	Homeland Hospitality LLC							
Original Transaction Amount: \$477.8 Bank Post Date: 2014-07-21 00:00:00 PCard Invoice#: \$1744779 Please select from the options below:		? «	\$ <	epter T	nber, ⁻ oday	201	4 、	× »
 Option I: DPEZ will be Option II: DPEZ has a Option III: Travel has Option IV: This charge Option V: No other ite 	completed within 7 days lready been processed not yet occurred e was not for travel ems will be reimbursed for this traveler	Mon 1 8 15 22	Tue 2 9 16 23	Wed 3 10 17 24	Thu 4 11 18 25	Fri 5 12 19 26	Sat 6 13 20 27	Sun 7 14 21 28
Travel Return Date:		29 Tin	30 ne:	12 : Sele	07 : ect da	12 te	P	M
	Complete	ave & C	ose	Car	ncel			



Option IV – Not Traditional Travel

- Automated process generated based upon vendors Merchant Catergory Code (MCC).
- Brief explanation of expense/business purpose needed.
- Reviewed and approved by PCard Manager.

Option IV: This charge was not for travel. This charge was a payment for other services.



Option IV – Not Traditional Travel

Vendor:	Homeland Hospitality LLC	
Original Transaction Am	nount: \$477.8	
Bank Post Date:	2014-07-21 00:00:00	
PCard Invoice#:	S1744779	
Please select from the	ne options below:	
Option I: DPEZ will	be completed within 7 days	
Option II: DPEZ has	s already been processed	
Option III: Travel ha	has not yet occurred	
• Option IV: This chai	arge was not for travel	
Option V: No other	items will be reimbursed for this traveler	
Charge Description:	Conference room spaced for Department Retreat	
	held at XYZ Hotel on July 7, 2014. 35 faculty	
	attendees, 18 staff attendees and three guest	
	speakers plus facilitator.	
	Complete Save & Close Cancel	



Option V: Non Employee Travel – No Reimbursement

- Can eliminate most new vendor requests
- Can eliminate most Zero Pay DPEZs
- Reconciles documentation for internal/external auditors

Option V: Non-employee travel not requiring reimbursement. This option can be used in lieu of creating a Zero Dollar DPEZ for non-UNM employees in order to clear PCard travel transactions in certain circumstances.

1. From the list below, please select the appropriate description for the category of travel expenditure which does not require reimbursement to the traveler. If selecting 'Other', additional details must be provided.

2. Provide business purposes in the text field available. Information should include who, what the purpose was and how UNM benefits from this travel.

3. Attach scanned supporting documentation, such as airline or hotel receipts, interview agenda or lecture announcements.



Option V – Requirements

- Cannot be used for employee travel that does not have other reimbursement Must do Zero \$ DPEZ
- Cannot be used for any foreign traveler Must do Zero \$ DPEZ
- Select Option V instead of doing a zero dollar DPEZ for:
 - Recruits
 - Guest speaker
 - Students
 - Other must identify/specify
- Reviewed and approved by appropriate core accounting office
- Must attach copy of original receipt and other documentation such as interview schedule, Lecture flyer, etc.



Option V: Zero \$ DPI

Vendor:	
	American Ai
Original Transaction A	nount: \$314
Bank Post Date:	2014-07-18 00:00:00
PCard Invoice#:	51745538
Please select from th	e options below:
Option I: DPEZ will	be completed within 7 days
Option II: DPEZ ha	s already been processed
Option III: Travel	as not yet occurred
Option IV: This cha	rge was not for travel
Option V: No other	items will be reimbursed for this traveler
• Guest Speater	
Guest Speater Other Business purpose:	Great Guy, Guest Speaker For <u>Peds</u> Grand Rounds held on 4/15/2014 - <u>Dominici</u> Auditorium from 1 - 3.
Guest Speater Other Business purpose:	Great Guy, Guest Speaker Ro Peds Grand Rounds held on 4/15/2014 - Dominici Auditorium from 1 - 3. Complete Save & Close Cancel

Vendor:	American Ai	
Original Transaction Am	unt: \$314	
Bank Post Date:	2014-07-18 00:00:00	
PCard Invoice#:	51745538	
Please select from the	ptions below:	
Option I: DPEZ will	completed within 7 days	
Option II: DPEZ has	already been processed	
Option III: Travel h	; not yet occurred	
Option IV: This char	e was not for travel	
Option V: No other in	ms will be reimbursed for this traveler	
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Type of traveler		
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O Guest Speaker		
Other		
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Business purpose:		
	Complete Save & Close Cancel	
	Attach File	



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File to attach:				Browse
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Choose File to Upload			22	Attach Cancel
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📕 120 Oor	Testing Worksheets.8.28.14	8/28/2014 3:12 PM	Adobe Acrol	

Attach File

File to attach:	O:IDATA\CONT\COMMON\TShoe\820Testing\Workflow\CGAW_Browse
Name:	
Comments:	* *
	Attach Cancel



Option V: Zero \$ DPI

Vendor:	American Ai
Original Transaction Am	10unt: \$314
Bank Post Date:	2014-07-18 00:00:00
PCard Invoice#:	51745538
Please select from the	options below:
Option I: DPEZ will	be completed within 7 days
Option II: DPEZ has	already been processed
Option III: Travel h	as not yet occurred
Option IV: This char	rge was not for travel
Option V: No other in	tems will be reimbursed for this traveler
Type of traveler O Student O Recruit O Guest Speaker O Other	
Business purpose:	Great Guy, Guest Speaker for Peds Grand Rounds held on 4/15/2014 - Dominici Auditorium from 1 - 3. Complete Save & Close Cancel
	Mark Cite
	Attach File



When Items are Rejected

- If a WorkFlow item you submit is rejected or disapproved, you will get an email informing you that corrections are required.
 - System generated notices
 - Disapproval from Financial Services offices
 - Disapproval from PCard Manager
- The email will tell you possible reasons the workflow failed.
- Return to the workflow item and correct the error.



When Items Have an Error

-----Original Message-----From: workflow@unm.edu [mailto:workflow@unm.edu] Sent: Tuesday, August 19, 2014 3:17 PM To: Amie Marie Ortiz Subject: PCard Recon Workflow Error **WORKFLOW GENERATED EMAIL, DO NOT REPLY** Amie Ortiz, *TESTING(wfintg)* An error occured while processing your PCard/DPEZ Transaction Reconciliation form. Unreconciled PCard Transaction Details: Vendor: American Airlines Inc Original Transaction Amount: \$428.9 Bank Post Date: 2014-07-12 00:00:00 PCard Invoice#: S1749640 Possible causes: -You may have entered an invalid DPEZ#. Enter only completed and approved Travel or Honorarium DPEZ#. You may have entered an invalid travel return date. -You may have failed to attach copies of receipts or enter a business purpose when selecting Option 2 or 5. Please login to workflow to make the correction. Workflow Instructions: 1. Click on the link https://appintg.unm.edu/workflow 2. Login using your NetID & password. NOTE !!!: Your browser pop-ups must not be enabled for the following website: workflow.unm.edu Here's a link to a FASTINFO on the topic of turning off popup blockers: http://unm.custhelp.com/cgi-bin/unm.cfg/php/enduser/std_adp.php?p_fagid=1077 And here's a link with a section on 'Toolbar Pop-up Blocker' with instructions on uninstalling toolbars. http://unm.custhelp.com/cgi-bin/unm.cfg/php/enduser/std_adp.php?p_fagid=3407 Do not reply to this email. If you have any questions or problems, please contact us in one of the following we Send email to <u>pcard@unm.edu</u>. -Email or call Peggy Sedillo at psedillo@unm.edu or 505-249-2227. -Logon to Fastinfo.unm.edu, select Administrative Finance and Click on the tab 'Ask a Question'.

Thank you!



When Items are Returned

From: <workflow@unm.edu> CC: Putz, Laura Subject: PCard Transaction Auto-Recon Disapproved *TESTING(wfintg)* **WORKFLOW GENERATED EMAIL** Laura Putz, *TESTING(wfintg)* Unreconciled PCard Transaction Details: Vendor: Herrera Coaches Original Transaction Amount: \$986 Bank Post Date: 2014-07-16 00:00:00 PCard Invoice#: S1744215 Disapproval comments: Please send a copy of the invoice and expand on the business purposes. Thanks If you have further questions, please contact: Putz Laura lputz@salud.unm.edu OR Login to workflow to make the necessary changes. 1. Click on the link <u>https://appintg.unm.edu/workflow</u> 2. Login to Workflow using your NetID & password. NOTE !!!: Your browser pop-ups must not be enabled for the following website: workflow.unm.edu Here's a link to a FASTINFO on the topic of turning off popup blockers: http://unm.custhelp.com/cgi-bin/unm.cfg/php/enduser/std_adp.php?p_fagid=1077 And here's a link with a section on 'Toolbar Pop-up Blocker' with instructions on uninstalling toolbars. http://unm.custhelp.com/cgi-bin/unm.cfg/php/enduser/std_adp.php?p_fagid=3407

3 Division

Thank you!

Attach Documentation to WorkFlow When

- **Option II is selected DPEZ already processed**, and the original documentation for the S document you are associating with the DPI was not attached to the original DPI
 - Example: A rental car, paid for by PCard, was used during a business trip. It was not associated at the time the DPI for the trip was completed. Scan and attach the rental car receipt to the workflow for the S document
- **Option II is selected DPEZ already processed,** and the zero \$ DPEZ has not been mailed to appropriate FSD office
- Option V is selected Non Employee Zero \$ DPEZ
 - Example: The hotel was the only expense for a recruit's interview. Scan and attach the invoice for the hotel and the recruit's itinerary to the workflow for the hotel S document



For Supervisors and Managers

- PCard Reconciliation workflow items can be queried
- Enter Cardholder's Last Name with "%" character

Home	Workflow Status Search	
Worklist		
Workflow Status Search	Search	
Workflow Alerts		
User Profile	Workflow Organization: UNM 💌	
My Processes	Workflow Specifics Name: Sedillo%	
User Information	Business Process Name: PCard Recon	
Change Password	Definition Organization: UNM Name and Version:	· · · · · · · · · · · · · · · · · · ·
	Start Date:	
	End Date:	
	Status: Ready -	
	Search Clear Search Reset	

Query Results and Analysis

• Workflow Status Search Results

Organization	Workflow Specifics Name	Business Process Name	Status	Created
UNM	Sedillo E Peggy Delta Air \$488.3 Post Dt 12-JUL-14	PCard Recon	Ready	19-Aug-2014 01:27:29 PM
UNM	Sedillo E Peggy Continental Airlines Inc \$842.2 Post Dt 12-JUL-14 S1749613	PCard Recon	Ready	19-Aug-2014 01:27:30 PM
UNM	Sedillo E Peggy Delta Airlines \$488.3 Post Dt 12-JUL-14 S1749600	PCard Recon	Ready	19-Aug-2014 01:27:30 PM
UNM	Sedillo E Peggy United Airlines Inc \$229.3 Post Dt 12-JUL-14 S1749675	PCard Recon	Ready	19-Aug-2014 01:27:32 PM
UNM	Sedillo E Peggy Delta Airlines \$304.3 Post Dt 12-JUL-14 S1749678	PCard Recon	Ready	19-Aug-2014 01:27:34 PM
UNM	Sedillo E Peggy Delta Airlines \$501.3 Post Dt 12-JUL-14 S1749603	PCard Recon	Ready	19-Aug-2014 01:27:35 PM
UNM	Sedillo E Peggy American Airlines Inc \$347.3 Post Dt 12-JUL-14 S1749681	PCard Recon	Ready	19-Aug-2014 01:27:35 PM
UNM	Sedillo E Peggy American Airlines Inc \$428.9 Post Dt 12-JUL-14 S1749598	PCard Recon	Ready	19-Aug-2014 01:27:35 PM
UNM	Sedillo E Peggy Delta Airlines \$411.9 Post Dt 12-JUL-14 S1749594	PCard Recon	Ready	19-Aug-2014 01:27:27 PM
UNM	Sedillo E Peggy Clubhouse Inn Suites - \$155.94 Post Dt 01-APR-14 S1657448	PCard Recon	Ready	30-May-2014 07:57:27 PM
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